

## IMPORTANT INFORMATION REGARDING COVID-19

Casas Benali builds upon Casas Benali's already high standards of housekeeping and hygiene, where ecological cleaning products (including disinfectant spray) and upgraded protocols are currently in use.

We have increased the frequency of cleaning our common areas (including door handles and light switches, public bathrooms, etc.) and have continued the use of ecological cleaning products and extra disinfection

- Reduced paper amenities (like pads) in rooms
- Enhanced cleaning & other changes to food service and common areas
- We have increased the deployment of hand sanitizers.

Given the effects of COVID-19, we have taken additional measures Casas Benali to make our cleaning and hygiene protocols even more rigorous. The upgraded protocols include:

- Preparation
- Cleaning
- Disinfection
- Verification
- Replacement

**Social Distancing.** Social Distancing continues to be a recommended or required practice in public settings. We've adjusted our common areas to help guests adhere to these guidelines. During your stay, please be mindful of other guests and the Casas Benali team and maintain the suggested 2 meter (six and a half feet) of distance.

**Services and Amenities.** For your safety, some services or amenities may be modified or suspended.